

Notes from Waikato Community Transport Forum held 24 June 2019 at Community Waikato

- Purpose:** An ongoing opportunity to build relationships, and share knowledge and information in support of rural transport initiatives and projects in the Waikato region.
- Present:** A register was not taken
- Apologies:** Val Wilson, Julie Taverner, Kim Jacobs, Natalie James, Desiree, Bridget B, Kay Kristensen, Lotta Bryant

Welcome: Sarah Gibb, Community Waikato welcomed the forum members and introduced an open floor today for updates and discussions. She commented that the last couple of forums had such full agendas that there had not been time for general catch ups.

Brent Nielsen, Manager of Age Concern and Co-ordinator Cambridge St John Health Shuttle

Waipa & Te Awamutu & Cambridge have adopted Total Mobility – provided by Driving Miss Daisy, Taxi, Freedom low threshold for assistance. 50% discount to maximum \$12.50. Also available in Hamilton, Taupo and Tokoroa.

Waikato DHB provide shopping service through DSL assessment. Age Concern provides the service through volunteers all across the region. Usually once per fortnight.

Alicia Leef, North Waikato Community Transport

Also introduced Shopping assistance, one day a week. Referrals come from doctors with genuine need. Supermarket and Pharmacy and have 2 hours. Same volunteers as who drives the van. Using their small car. Donations expected. Huntly only.

Marnie Goodman, Tairua Care & Friendship Group

Will add shopping to a Thames hospital run if there's room. Gives people an hour or so for supermarket or main road.

Wayne Thomson, North Waikato Community Transport

Donation of \$60,000, able to purchase new LGV with hoist etc. Clare and Ginger Malloy. 3 years servicing. Very pleased. Had approached multiple dealers, all prepared to talk and Ford & LGV short listed.

Greg Morton, Senior Manager Planning & Engagement @ WDHB

WDHB doesn't have a board at the moment, a commissioner and 3 deputies instead until 2021. Do have groups with community influence such as the consumer council.

Part of role includes Community Health Forums which operate around the region 3 times per year. March, July, Oct. Well promoted, asking public what are the issues for health in their community. Transport is often raised.

In the Strategy and Funding team – looking at the Taumarunui bus service (review) to improve the service. The forum has offered to participate in consultation. Ruth Rhodes has taken over Dallas Honey's role in terms of relations, those small grants.

Waikato Health System Plan (Greg will provide a link) decisions will be made by local communities on their priorities. "A plan to improve the health and wellbeing of people of the Waikato".

Regina Manders, Putaruru Red Cross Transport

What questions can we ask people being discharged about their health and well being?

If Ward 34 & 35, recommend social worker brings them to transit lounge to discuss others in Bus etc.

Recommend to ask: How mobile, is safe & appropriate with travel for volunteer, amount of gear with them, if going home to anyone at the house.

Brent has recently been told that Airport Shuttle will take them home (arrangement) when his group said couldn't do it.

A question was asked about Rest homes

Can we ask them to provide a carer to come with passenger.

Brent has the information on criteria and will pass on to share and circulate – See below

Source: www.health.govt.nz and www.tas.health.nz **Age-Related Residential Care Services Agreement 2018**

The following excerpt is from rest home agreement between DHBs and rest home facilities and prescribes when the rest home needs to provide an escort and when they must meet the costs for the residents in their care.

D20.1 You must ensure that each Resident **has access to** the services, listed in this clause, as required by the assessed need of each Resident:

- a. NASC Services;
- b. assessment, treatment and rehabilitation services contracted by us;
- c. primary care and district nursing services for advice and information sharing;
- d. laboratory services;
- e. radiological services;
- f. dental services;
- g. Specialist Medical Services;
- h. podiatry services that are not prescribed by a Medical Practitioner or Nurse Practitioner;
- i. Māori provider organisations;
- j. Ministry of Social Development;
- k. social workers;
- l. advocacy services;
- m. supporting voluntary organisations such as Alzheimers New Zealand and Stroke Foundation; and
- n. Socialisation outside your Facility.

D20.2 You must **meet the costs of transport**, including specialised transport required for clinical reasons, **to and from the services in clause D20.1(a) to (h)**, but are **not required to meet the cost** of transport to and from the services listed in **clause D20.1(i) to (n)**.

D20.3 You must inform each Resident about any specialist travel and accommodation funding to which that Resident may be entitled, and refer them to us for information about this funding as appropriate.

D20.4 Accompanying Residents

As part of the Services you will:

- a. Use your *best endeavours* to ensure that Residents are accompanied to such appointments by an appropriate relative or friend; or
- b. If a relative or friend is not available, provide staff to accompany Residents to appointments with the providers referred to in clauses **D20.1(a) to D20.1(h)**, and **any other appointments** for which the Resident reasonably requires an accompanying Person.