

Notes from Waikato Community Transport Forum held 23 September 2019 at Community Waikato

Present: Dianne Burgess, Carol Foothead, Greg Morton, Nigel King, Alicia Leef, Paul Gavin, Jenny Gavin, Regina Manders, Marnie Goodman, Bill Boon, Tricia Dawson, Weston Kirton, Peter Winterbottom, Sarah Gibb, Jason Nguyen

Apologies: Brent Nielsen, Kim Jacobs, Monique Gardiner, Bridget Burdett

Welcome: from Sarah Gibb, facilitator

Around the room – opportunity for updates:

Dianne Burgess, Te Awamutu Health Shuttle

- Looking to purchase a new van.
- Asked Sarah about the initiative last year with DHB about patient discharge. Sarah replied status quo but confident Consumer Council know we are here.
- Question about the funding and distribution of it from DHB. Sarah will meet with Ruth Rhodes.

Greg Morton, Waikato DHB

- Current changing in leadership at DHB. Problem with governance and there is now a Commissioner group.
- Margaret Wilson is a deputy commissioner and hopes to attend the Community Transport symposium.
- DHB keen to participate with groups for prevention.
- New health model with more nurses with capability as GPs.
- The new One Plan will divide the Waikato region into smaller regions.
- The commissioner group at DHB stress on partnership with community groups, preventions and local leaderships.
- Think patients as families rather than individuals.
- Conversations distributing hospital services to smaller regions rather than patients coming to Waikato hospital.
- Ruth Rhodes to review community transport contracts. Greg will provide Ruth's contact details to Sarah.

Nigel King, Waikato Regional Council

- Introduced the new Regional Land Transport Plan

Alicia Leef, North Waikato Community Transport

- Has more than 30 volunteers as a result of advertising via social media

Regina Manders, Putaruru Red Cross

- Plans to organise meeting between Red Cross and DHB to confirm their funding.

Marnie Goodman & Bill Boon, Tairua Care & Friendship Club

- Stress on the need for DHB to consider booking timing for people in rural areas.

- Ask how old people in remote areas could provide feedback to DHB as they couldn't go to websites.
- Will present about Tairua Care & Friendship Club for about 15min at the symposium.

Tricia Dawson, Thames Health Shuttle Administration

- Operate six health shuttles, 500 bookings a week, six drivers
- Commented that different DHB regions don't talk to each other.

Peter Winterbottom & Weston Kirton, Taumarunui Mobility Van Society

- Their first attendance at a forum meeting. They provide a local service in Taumarunui and are looking for new vehicles

Sarah Gibb, Community Waikato

- Update on November Symposium. Speakers include representative from Environment Canterbury, a video conference from UK Community Transport Association, a professor from Melbourne University, Kim Jacobs, Bill Boon and Alicia Leef.
- Vision from Waikato region to nationwide.
- Waikato region has 28 community transport organisations, but there are more groups without official organisations.
- Interactionz: will provide graphic facilitator services
- Need to get more people in community transport to register for November symposium. Capped registration number at 100, current registration number is about 40.
- Trust Waikato is also interested in community transport. They may fund vehicles.
- Suggest putting the value of volunteer hours rather than just plain hours, by multiply hours by minimum wage.
- Among 28 community transport organisations, not many have contracts with DHB.
- Dennis from Trust Waikato asks for clarification on the funding scheme from DHB.
- No consistent scheme as groups get different funds from DHB.
- Stress on transparency/honesty as groups need to look for five-year plans.

Meeting closed at 3:00pm.

Next meeting to go ahead on November 25th after the symposium on November 12th.